



## COVID-19 MID-MICHIGAN HOUSING RESOURCE GUIDE

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### UPDATES & DISCLAIMER:

This document is updated weekly on Monday to the best of our ability. For any updates, questions or comments please email [info@capitalareahousing.org](mailto:info@capitalareahousing.org) or call **517-332-HOME (4663)**.

The intent of this resource guide is to distribute as public information only. Thank you to the hard workers and agencies referenced who remain essential to our community. Stay safe. Stay healthy.

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## **COVID-19 MID-MICHIGAN HOUSING RESOURCE GUIDE**

**CALL CENTRAL MICHIGAN 2-1-1 OR TOLL FREE 866.561.2500  
FOR COMMUNITY REFERRALS**

**To access embedded website links visit:**

[www.capitalareahousing.org/covid-19-housing-guide](http://www.capitalareahousing.org/covid-19-housing-guide)

### **Questions?**

E-Mail [info@capitalareahousing.org](mailto:info@capitalareahousing.org) or call **517-332-HOME (4663)**.

### **CORONAVIRUS (COVID-19) TESTING & VACCINES:**

**Center for Disease Control & Prevention** guidance on COVID-19. [Click here to learn more.](#)

**State of Michigan** COVID-19 hotline: **888-535-6136**. [Click here to learn more.](#)

**Translated COVID-19 Materials:** [Click here to learn more.](#)

**Ingham County Health Department** vaccine information. [Click here to learn more.](#)

**Barry-Eaton District Health Department.** [Click here to learn more.](#)

**Mid-Michigan District Health Department (Clinton County).** [Click here to learn more.](#)

### **UNEMPLOYMENT BENEFITS:**

If you lost your job or have been laid off then you may be eligible for unemployment benefits. Apply for online at [Michigan.gov/UIA](http://Michigan.gov/UIA) or **1-866-500-0017**. [Click here to learn more.](#)

### **RENTERS:**

**Capital Area Housing Partnership** offers free-of-charge financial counseling for renters who may be struggling with a loss of income or other financial challenges during this time. Call CAHP at **517-332-HOME (4663)** or visit [www.capitalareahousing.org](http://www.capitalareahousing.org).

### **Rent Payment Assistance:**

The **City of East Lansing** has created the **Emergency Rental & Mortgage Assistance Program** to help income-eligible residents for rent or mortgage



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payments to households experiencing financial hardships as a direct result of COVID-19. [Click here to learn more.](#)

**Apply for State Emergency Relief (SER)** from the Michigan Department of Health & Human Services to request help with rent payments. Call **517-241-3740**, apply **online** at: [www.mibridges.michigan.gov](http://www.mibridges.michigan.gov) or **e-Mail** [mdhhs-ingham-edp@michigan.gov](mailto:mdhhs-ingham-edp@michigan.gov)

If you have a **voucher or live in subsidized housing**, report your loss of income to your voucher administrator and landlord immediately, in writing. Save a copy of the communication for your records.

**Common area voucher administrators:**

[Lansing Housing Commission](#): **517-487-6550**

[Ingham County Housing Commission](#): **517-349-1643**

[Becka Management](#): **517-669-9706**

For people **experiencing homelessness** who may be in a shelter or trying to access services, assistance may be available.

Ingham County: Call **Capital Area Housing** at **517-657-8145**

Eaton County: Call **Housing Services Mid-Michigan** at **517-541-1180**

Clinton County: Call **Housing Services Mid-Michigan** at **517-231-3961**

**Housing Search Tools:**

HUD Affordable Rental Housing Search Tool. [Click here to learn more.](#)

MSHDA Housing Locator Online Search: [Click here to learn more.](#)

**EVICCTIONS:**

The **City of East Lansing** has created the **Emergency Rental & Mortgage Assistance Program** to help income-eligible residents for rent or mortgage payments to households experiencing financial hardships as a direct result of COVID-19. [Click here to learn more.](#)

If you need legal support or advice during this time – call **Legal Services of South Central Michigan (LSSCM)** at **888-783-8190** immediately or visit [www.lsscm.org](http://www.lsscm.org)

**LEGAL RESOURCES:**

**Legal Representation:**

- Legal Services of South-Central Michigan: **517-394-2985 ext. 226**
- Elder Law of Michigan, Inc.: **1-899-400-9164**
- State Bar Assoc. of Michigan Referral Hotline: **1-800-968-0738**
- MSU Housing Legal Clinic: **517-432-6880**
- Michigan Legal Help: [www.michiganlegalhelp.org](http://www.michiganlegalhelp.org)

**Area County District Courts:**

- Ingham
  - 54-A District Court: **517-483-4433**



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- 54-B District Court: **517-351-7000**
- 55th District Court: **517-676-8400**
- Eaton 56th District Court: **517-546-7500**
- Clinton 65-A District Court: **989-224-5150**
- Shiawassee 66th District Court: **989-743-2395**
- Livingston 53rd District Court: **517-548-1000**

### **Domestic Relations Cases:**

**Circuit Courts** continue to hear limited domestic relations matters. These being kept personal protection order matters and family law (divorce/custody/support) matters with emergency components.

Non-emergency hearings/conferences will be rescheduled, and you should receive a notice in the mail after the courthouses re-open. Call the courthouses and/or check online for updates regarding rescheduling and/or to determine when the courthouses will resume normal operations.

### **Area County Circuit Courts:**

- Ingham - 30th Circuit Court: **517-483-6500**
- Eaton - 56th Circuit Court: **517-543-4335**
- Clinton - 29th Circuit Court: **989-224-5140**
- Livingston - 44th Circuit Court: **517-546-9816**
- Shiawassee - 35th Circuit Court: **989-743-2239**

### **Personal Protection Orders**

Michigan Supreme Court requires lower courts to continue reviewing Petitions for Personal Protection Orders (PPOs) and making decisions on them amidst COVID-19. **If you need to file for a Personal Protection Order, please contact the domestic violence shelter closest to you for assistance:**

- Ingham County: **EVE: 810-522-4814** or **MSU Safe Place: 517-355-1100**
- Eaton County: **SIREN: 517-667-0091**
- Shiawassee/Clinton County: **Safe Center: 989-723-9716**
- Livingston County: **LACASA: 866-522-2725**

### **EMERGENCY SHELTER:**

For people **experiencing homelessness** who may be in a shelter or trying to access services, contact your local coordinated entry.

- Ingham County: Call **Capital Area Housing** at **517-657-8145**
- Eaton County: Call **Housing Services Mid-Michigan** at **517-541-1180**
- Clinton County: Call **Housing Services Mid-Michigan** at **989-224-5538**

### **LOCAL SHELTERS:**

- **Advent House Ministries - Lansing: (517) 485-4722**
  - Weekend day shelter and street outreach.



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- **City Rescue Mission – Lansing: (517) 485-0145**
  - Men, women and children.
- **EVE (End Violent Encounters) – Lansing: (517) 372-5572**
  - Domestic violence.
- **Hannah’s House – Lansing: (517) 482-5856**
  - Pregnant women & up to six months following birth.
- **Haven House – East Lansing: (517) 337-2731**
  - Families.
- **Holy Cross Services – Lansing: (517) 484-4414**
  - Men, women and children.
- **Homeless Angels – Lansing: (517) 487-9119**
  - Men, women and children.
- **Loaves & Fishes – Lansing: (517) 482-2099**
  - Men, women and children.
- **MSU Safe Place – MSU Campus: (517) 355-1100**
  - MSU students, faculty, staff, and spouses/partners.
- **SIREN Eaton Shelter – Charlotte: (517) 543-0748 or 1-800-899-9997**
  - Domestic violence and families.

### **HOMEOWNERS & MORTGAGE PAYMENTS:**

If you are experiencing difficulty making on-time payments due to the pandemic, start by understanding your options and reaching out for help. [Click here to learn more.](#)

**Capital Area Housing Partnership** offers free-of-charge financial counseling for homeowners who may be struggling with a loss of income, mortgage or tax foreclosure, or other financial challenges during this time. Those seeking assistance can call us at **517-332-HOME (4663)** to schedule a virtual appointment or [www.capitalareahousing.org](http://www.capitalareahousing.org)

**The Michigan Homeowner Assistance Fund** was established to mitigate hardships associated with the coronavirus pandemic by providing funds to prevent homeowner mortgage delinquencies, defaults, foreclosure, loss of utilities or home energy services and displacements of homeowners experiencing financial hardship. [Click here to learn mor and apply.](#)

### **Mortgage Payment Assistance:**

**The Michigan Homeowner Assistance Fund** was established to mitigate hardships associated with the coronavirus pandemic by providing funds to



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The **City of East Lansing** has created the **Emergency Rental & Mortgage Assistance Program** to help income-eligible residents for rent or mortgage payments to households experiencing financial hardships as a direct result of COVID-19. [Click here to learn more.](#)

**Michigan Department of Health & Human Services** may have home ownership services available to provide payment for mortgage or land contract payments; property taxes and fees; mobile home lot rent; home insurance coverage. [Click here to learn more.](#)

**City of Lansing** provides funding for homeowners looking to improve their homes through housing rehabilitation and/or to repair life threatening emergencies. Call **517-483-4040**.

### **HOMEBUYERS:**

**Capital Area Housing Partnership** is offering their **Homebuyer Education workshop online**. The online workshop satisfies requirements for a homeownership education certificate to qualify for down payment assistance. [Click here to learn more.](#)

**Capital Area Housing Partnership** offers a variety of **Down Payment Assistance** programs for eligible buyers pursuing home ownership in mid-Michigan. [Click here to learn more.](#)

**Capital Area Housing Partnership** offers financial pre-purchase counseling for **homebuyers** who may be struggling with a loss of income or other financial challenges during this time. Those seeking assistance can call us at **517-332-4663** to schedule a virtual appointment.

## **HOUSEHOLD BILLS**

### **FOOD & HOME SUPPLIES:**

- Michigan **SNAP Food Assistance Program**. [Click here to learn more.](#)
- For questions about food resources, call the **Greater Lansing Food Bank** assistance line at: **517-899-9457**.
- **Meals on Wheels** for Seniors. [Click here to learn more.](#)
- **Tri-County Office on Aging** meal pickups are available for those over 60. Call **517-887-1393**.
- For personal and household needs, call **The Salvation Army** at **517-484-4424 ext. 100**.

### **UTILITIES:**



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**Lansing Board of Water and Light** - BWL urges any customer struggling to pay their current bill to contact customer service to set up a bill payment plan by calling **517-702-6006**. [Click here to learn more.](#)

**Consumers Energy** – Consumers Energy is working to ensure that vulnerable residential customers have the services they need. Any customer who needs help paying their energy bill should contact Consumers to discuss assistance options. [Click here to learn more](#) or call **800-477-5050**.

**DTE** – DTE encourages any customer having trouble paying their bill to contact them directly. [Click here to learn more](#) or call **800-477-4747**.

**Michigan Department of Health & Human Services** may have temporary heat and utility assistance for eligible low-income families through the **State Emergency Relief (SER)** program. [Click here to learn more.](#)

### **STUDENT LOAN DEBT:**

The student loan payment pause is extended until the U.S. Department of Education is permitted to implement its debt relief program or legal issues have been resolved. Payment will restart 60 days later. If the debt relief program has not been implemented and the litigation has not been resolved by June 30, 2023 – payments will resume 60 days after that. [Learn more.](#)

If you do not know who your federal student loan servicer is, [click here to learn more.](#)

Additional information regarding student loans can be found at [studentaid.gov](http://studentaid.gov).

### **INTERNET:**

**Affordable internet service plans** are available to households with school age children. [Click here to learn more.](#)

Visit [Everyone On](#) to learn what Internet options are available for low-income families in our area, including mobile hotspots. The site also lists information on discounted computers for qualified families, as well as local training opportunities.

### **TAXES:**

#### **Tax Filing Resources**

**Get Your Refund.org: Free**

<https://www.getyourrefund.org/en>



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Connect with a VITA volunteer for real time tax assistance over the phone for households making up to \$66,000 per year. Participants upload their tax documents and ID electronically; the VITA tax preparer will call them to help complete their return.

### **Local Volunteer Income Tax Assistance (VITA)**

<https://www.micauw.org/free-tax-help>

**Capital Area United Way** is offering income tax filing assistance. Following a short interview, you will work with an IRS-certified volunteer over the phone to prepare your taxes. This service is for households with incomes of \$57,000 or less. **Simply dial 2-1-1 to schedule your appointment.**

### **Credit Karma Tax: \$0**

<https://www.creditkarma.com/tax>

File online for free including W-2s, self-employed schedule C, Schedule E & Schedule SE. Must register for a Credit Karma account.

### **TurboTax Intuit Online: Free Edition**

<https://turbotax.intuit.com/personal-taxes/online/free-edition.jsp>

Free edition to file online available for W-2 tax returns

### **H & R Block Online: Free Edition**

<https://www.hrblock.com/online-tax-filing/free-online-tax-filing/>

Free edition to file online available for W-2 tax returns

## **HOUSING RESOURCE WORKSHOPS:**

**Capital Area Housing Partnership** offers monthly **financial education and do-it-yourself home maintenance workshops** virtually. Topics include *Managing Your Money During COVID-19, Identity Theft, Exterior Home Maintenance Tips, and Power Tools 101*. Visit our online calendar to register at <http://www.capitalareahousing.org> or call **517-332-4663**.

## **COMMUNITY RESOURCES:**

**Capital Area Transit Authority (CATA)**. Call **517-394-CATA (2282)** or [Click here to learn more.](#)





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Know your rights in housing and public accommodations. Contact the **Fair Housing Center of Southeast & Mid-Michigan** if you believe you have been a victim of housing discrimination. Call **877-979-3247** or [click here to learn more.](#)

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